

IMPACT 200 Series

IMPACT SC 260 USB MS II / SC 230 USB MS II
IMPACT SC 260 USB / SC 230 USB
IMPACT SC 262 / SC 232
IMPACT SC 268 / SC 238
IMPACT SC 260 / 230

Put talk in focus

Maintain energy and focus with clear communication between you and your listener and enjoy robust wired headsets with all-day comfort. In busy contact centers these headsets are both reliable and user-friendly.

You and your customers get a more natural communication experience with EPOS Voice™ technology and a noise-cancelling microphone. With its lightweight, ergonomic design, the IMPACT 200 Series delivers a range of solutions that deliver great call clarity and long-term user comfort.

See more at eposaudio.com/impact-200



Key benefits & features

Experience communication with clarity

With EPOS Voice™ technology and noise-cancelling microphone for natural, clear conversations

Enjoy all-day wearing comfort

Acoustic foam ear pads with soft leatherette covers and CircleFlex™ dual-hinge ear cup system for a perfect fit

Benefit from robust design

Durable construction with lightweight, metal reinforced headband designed for years of daily use

Protect your hearing

From acoustic shock with EPOS ActiveGard® technology

Easy call management

With in-line call control unit to mute, adjust volume and answer/end calls



IMPACT 200 Series

Product data

General

Wearing style	Headband -single and double-sided variant. See table overview.
Color	Black with silver
Headset weight	Single-sided: 58 g / 2.05 oz Double-sided: 89 g / 3.14 oz
Warranty	2 years

Audio

EPOS Voice™ technology	For a clear and natural listening experience
Microphone	Noise-cancelling microphone for optimal speech transmission
Microphone frequency response	150 – 6.800 Hz (Wideband)
Speaker frequency response	50 – 18.000 Hz 50 – 12.000 Hz (SC 238 / SC 268)
Sound pressure	Limited by EPOS ActiveGard®: Max. 103 dB via ED Max. 110 dB via ED (SC 238 / SC 268) Max. 113 dB via USB
Optimized for communication & multimedia*	Sound enhancement profiles adjust automatically for optimal communication or multimedia

Call management

In-line call control**	Answer/end call, Volume up/down Microphone mute Redial last outgoing call
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Hearing protection

EPOS ActiveGard® technology	Protects users against acoustic injury caused by sudden sound burst on the line
EU Noise at Work limiter*/***	Enhanced audio protection preventing listening fatigue, average 85 dB over a workday

Content of delivery

What's in the box-headset	Acoustic leatherette ear pad/s mounted on headset, cable/clothing clip mounted, carry pouch, quick guide, safety guide
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Software

EPOS Connect (Freeware)	Remote call control, firmware updates and settings: eposaudio.com/software-epos-connect
PC Software (Freeware)	For other relevant PC software, please check: eposaudio.com/software
EPOS Manager (Saas)	Manage, update and configure your EPOS audio devices from one location: eposaudio.com/software-epos-manager
UC compatible	Yes. For more information please go to: eposaudio.com/compatibility

* Available on/applicable for the USB headset variants

** Available on the USB MS II variants

*** In compliance with EU Noise at Work legislation (Directive 2003/10/EC), that sets limits for two types of noise in the workplace: Acoustic burst and Sustained noise.

IMPACT 200 Series

Additional benefits & features

Optimize speech transmission

Bendable and pivoting boom arm ensures optimal microphone position and wearing flexibility

Personalize your headset

Name tag with user ID and numbered headband grooves to personalize fit

Easy to store and portable

With protective carry pouch



Product overview

Connects to	Product	Description	Details	EAN / UPC code
PC/Softphone via USB 	IMPACT SC 260 USB MS II Art. no. 506483	Double-sided, USB headset w. in-line call control	UC optimized, Microsoft Teams and Skype for Business Certified*	EAN: 40 44155 20393 6 UPC: 6 15104 26574 5
	IMPACT SC 230 USB MS II Art. no. 506482	Single-sided, USB headset w. in-line call control	UC optimized, Microsoft Teams and Skype for Business Certified*	EAN: 40 44155 20392 9 UPC: 6 15104 26568 4
	IMPACT SC 260 USB Art. no. 504404	Double-sided, USB headset	UC optimized	EAN: 40 44155 05138 4 UPC: 6 15104 18113 7
	IMPACT SC 230 USB Art. no. 504403	Single-sided, USB headset	UC optimized	EAN: 40 44155 05137 7 UPC: 6 15104 18112 0
Desk phone via Easy Disconnect (ED) 	IMPACT SC 260 Art. no. 504402	Double-sided, USB headset w. in-line call control	ED headset Optimized for desk phones	EAN: 40 44155 05136 0 UPC: 6 15104 18111 3
	IMPACT SC 230 Art. no. 504401	Single-sided, USB headset w. in-line call control	ED headset Optimized for desk phones	EAN: 40 44155 05135 3 UPC: 6 15104 18110 6
	IMPACT SC 262 Art. no. 504410	Double-sided, USB headset w. in-line call control	ED headset, Optimized for low impedance devices	EAN: 40 44155 05144 5 UPC: 6 15104 18128 1
	IMPACT SC 232 Art. no. 504409	Single-sided, USB headset w. in-line call control	ED headset, Optimized for low impedance devices	EAN: 40 44155 05143 8 UPC: 6 15104 18126 7
	IMPACT SC 268 Art. no. 508330	Double-sided, USB headset w. in-line call control	ED headset. Optimized for high impedance/narrow- banddesk phones	EAN: 40 44155 24133 4 UPC: 6 15104 31856 4
	IMPACT SC 238 Art. no. 508329	Single-sided, USB headset w. in-line call control	ED headset. Optimized for high impedance/narrow- banddesk phones	EAN: 40 44155 24132 7 UPC: 6 15104 31855 7

* The Microsoft Teams certified products in the IMPACT 200 Series require installation of EPOS Connect – download the software from our website: eposaudio.com/epos-connect