

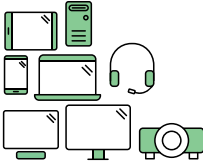
# Jabra Evolve2 Buds



## User manual

GN Making Life Sound Better





## Say hello to a more sustainable product

IT products are associated with a wide range of sustainability risks throughout their life cycle. Human rights violations are common in the factories. Harmful substances are used both in products and their manufacture. Products can often have a short lifespan because of poor ergonomics, low quality and when they are not able to be repaired or upgraded.

**This product is a better choice.** It meets all the criteria in TCO Certified, the world's most comprehensive sustainability certification for IT products. Thank you for making a responsible product choice, that help drive progress towards a more sustainable future!

Criteria in TCO Certified have a life-cycle perspective and balance environmental and social responsibility. Conformity is verified by independent and approved verifiers that specialize in IT products, social responsibility or other sustainability issues. Verification is done both before and after the certificate is issued, covering the entire validity period. The process also includes ensuring that corrective actions are implemented in all cases of factory non-conformities. And last but not least, to make sure that the certification and independent verification is accurate, both TCO Certified and the verifiers are reviewed regularly.

### Want to know more?

Read information about TCO Certified, full criteria documents, news and updates at [tcocertified.com](https://tcocertified.com). On the website you'll also find our Product Finder, which presents a complete, searchable listing of certified products.

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Made in China

MODEL: OTE140R / OTE140L  
/ CPB145



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**Declaration of Conformity** can be found on  
[www.jabra.com/doc](http://www.jabra.com/doc)

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# 1. Welcome

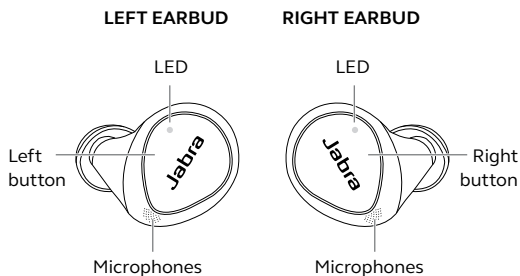
Thank you for using the Jabra Evolve2 Buds.  
We hope you will enjoy it!

## **Jabra Evolve2 Buds features**

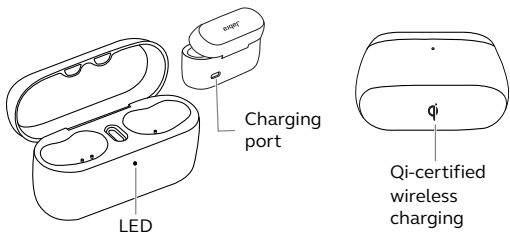
- Certified for leading virtual meeting platforms
- Certified for Microsoft Teams
- Jabra MultiSensor Voice™ for professional calls on the go
- USB adapter enhances sound & connection
- Ultra-compact design for maximum comfort
- Up to 8 hours battery, 33 with the case & fast charge
- Active Noise Cancellation (ANC)

## 2. Jabra Evolve2 Buds overview

### Earbuds



### Wireless charging case



## Jabra Link 380 Bluetooth adapter



USB-C



USB-A

## USB-A to USB-C charging adapter



## EarGels

S



M



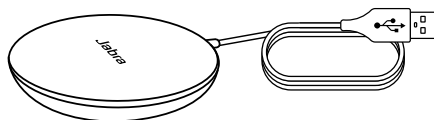
L



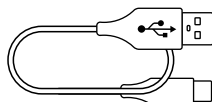
pre-mounted on  
the earbuds

## Wireless charging pad

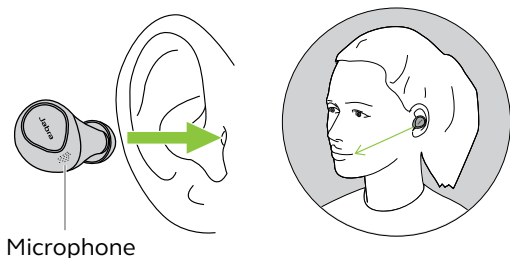
(not supplied with all variants)



## USB-A charging cable



### 3. How to wear



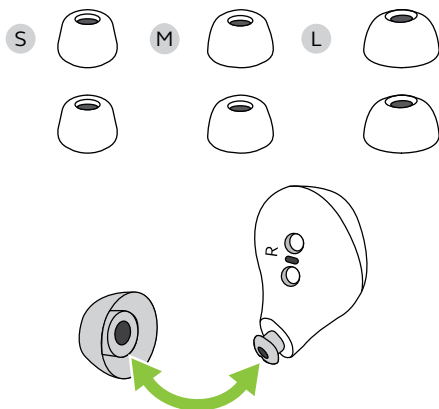
Insert each earbud into your ear and ensure the microphones are pointed towards your mouth. The fit should feel light and comfortable. You may need a different size EarGel for each ear.

If your voice cannot be heard clearly when on a call, please ensure the microphones are pointing towards your mouth.

### 3.1 Changing EarGels

---

For the optimal audio and ANC experience, it is recommended to take the MyFit test in Jabra Sound+ to ensure you have the best fit. If you don't have a good fit, try a different eargel size. The medium EarGels are pre-mounted on the earbuds.



## 4. How to charge

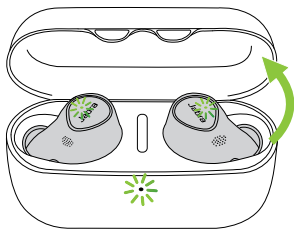
Get up to 5 hours of talk time and 8 hours of music on a single charge with ANC on, with a total of up to 33 hours of music with the charging case.

### 4.1 Charging the earbuds

---

Place the earbuds in the charging case and close the lid. It takes up to 2 hours to fully recharge the earbuds.

When the charging case is opened, the LEDs on the earbuds will light up green, yellow or red, to indicate the battery status of the earbuds. The LED on the front of the charging case indicates the battery status of the charging case.



## 4.2 Fast charge the earbuds

---

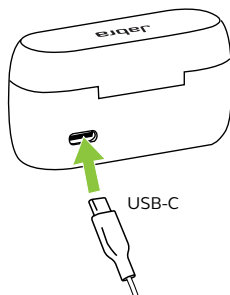
When the earbuds are at low battery, placing them in the charging case for 5 minutes will fast charge the earbuds and give up to 1 hour of music playback. Fast charging the earbuds requires that the charging case has a minimum of 30% battery.

You can see the current battery status of the earbuds and charging case in Jabra Sound+.

## 4.3 Charging the charging case using USB

---

It takes up to 2 hours to fully charge the earbuds and the charging case using a USB-C charging cable.

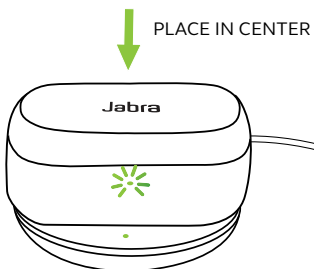


The charging case uses the standard USB voltage of 5V  $\pm$  0.25V. It is not recommended to charge the earbuds using a power supply with a higher voltage.

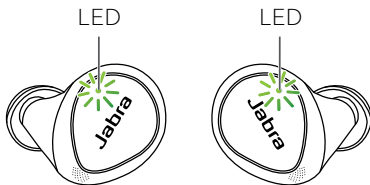
## 4.4 Charging the charging case using the Jabra wireless charging pad

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The charging case is Qi-certified. Place the charging case in the center of the Jabra wireless charging pad. The LED on the charging case will flash to indicate the charging case is placed correctly. It takes up to 4 hours to fully charge the earbuds and the charging case.



## 5. What the LEDs mean



### EARBUD STATUS

● High battery

● Medium battery

● Low battery



Power on



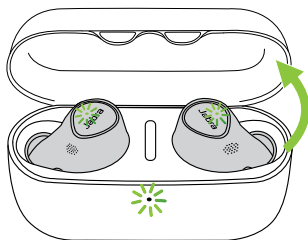
Power off



Pairing



Resetting



### BATTERY STATUS WHEN OPENING CHARGING CASE

● High battery

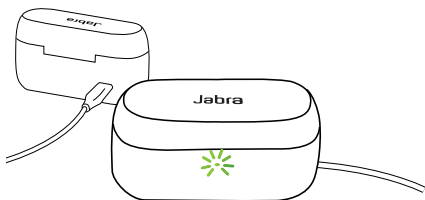
● Medium battery



Low battery

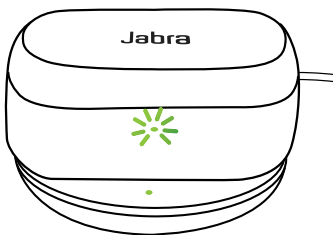


Critically low battery  
(earbuds not charging)



## CHARGING CASE STATUS WITH USB CABLE

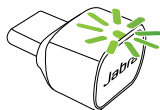
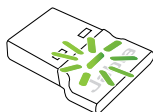
- |                                                                                   |                |                                                                                   |                                             |
|-----------------------------------------------------------------------------------|----------------|-----------------------------------------------------------------------------------|---------------------------------------------|
|  | High battery   |  | Firmware updating                           |
|  | Medium battery |  | Firmware update error<br>(see Section 7.20) |
|  | Low battery    |                                                                                   |                                             |
|  | Fully charged  |                                                                                   |                                             |



## CHARGING CASE STATUS WITH WIRELESS CHARGING PAD

- |                                                                                     |                |                                                                                     |                                             |
|-------------------------------------------------------------------------------------|----------------|-------------------------------------------------------------------------------------|---------------------------------------------|
|  | High battery   |  | Firmware updating                           |
|  | Medium battery |  | Firmware update error<br>(see Section 7.20) |
|  | Low battery    |                                                                                     |                                             |

Note: When fully charged, the LEDs on the charging case and wireless charging pad will turn off.



## JABRA LINK 380 STATUS



Pairing



Headset connected



Active call



Listening to music



Microphone muted



Connected to  
Microsoft Teams\*



Microsoft Teams  
notification\*

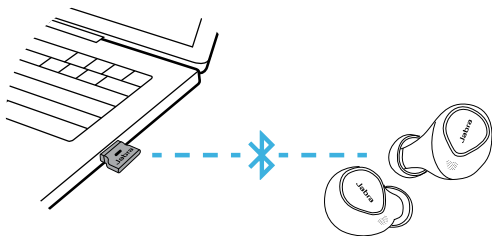
\*Microsoft Teams earbuds only

## 6. How to connect

### 6.1 Connecting with a computer

---

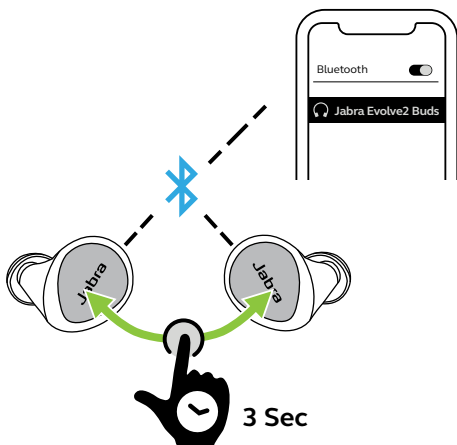
Plug the supplied Jabra Link 380 Bluetooth adapter into a USB port on your computer. The Jabra Evolve2 Buds and the Jabra Link 380 are pre-paired and ready for use out of the box. The Bluetooth range is up to 20 meters or 65 feet.



To hear audio in the headset, you may need to select the Jabra Link 380 as the playback device in the audio settings for your operating system and video conferencing application.

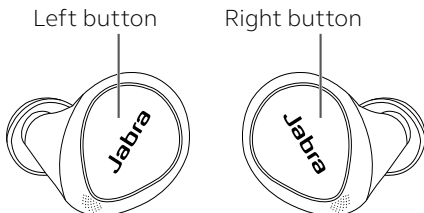
## 6.2 Pairing with a mobile device

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1. Power on the earbuds by removing them from the charging case. Alternatively, press the **Left** and **Right** buttons simultaneously to power the earbuds on.
2. Press and hold (3 sec) the **Left** and **Right** buttons simultaneously until the earbud LEDs flash blue. The earbuds will now be ready to pair with your mobile device.
3. Wear the earbuds and follow the voice-guided pairing instructions to pair with your mobile device.

## 7. How to use

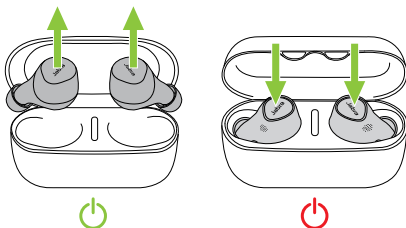


### 7.1 Power the earbuds off/on

---

To power on the earbuds, remove them from the charging case.

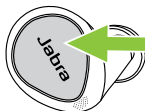
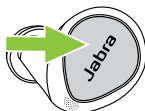
To power off the earbuds, place them in the charging case.



Alternatively, the earbuds can be manually powered off by pressing the **Left** and **Right** buttons on the earbuds simultaneously. To power on, press and hold (3 sec) the **Left** or **Right** buttons to power on each earbud individually.

## 7.2 Music controls for Microsoft Teams earbuds

---

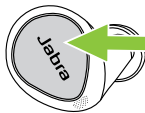
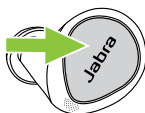


| Left earbud                                                 | Function                        | Right earbud |
|-------------------------------------------------------------|---------------------------------|--------------|
| Press the <b>Left</b> button when not on a call             | Play/pause music                |              |
| Double-press the <b>Left</b> button when listening to music | Next track                      |              |
| Triple-press the <b>Left</b> button when listening to music | Restart track or previous track |              |
| Repeat to skip to the previous track                        |                                 |              |

Button functions on the left earbud can be reassigned using MyControls in Jabra Sound+.

## 7.3 Call controls for Microsoft Teams earbuds

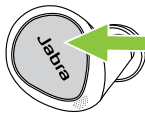
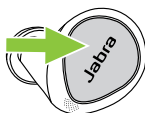
---



| Left earbud | Function               | Right earbud                         |
|-------------|------------------------|--------------------------------------|
|             | Answer call            | Press the <b>Right</b> button        |
|             | End/Reject call        | Double-press the <b>Right</b> button |
|             | Mute/unmute microphone | Press the <b>Right</b> button        |

## 7.4 Microsoft Teams controls for Microsoft Teams earbuds

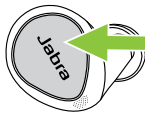
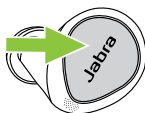
---



| Left earbud | Function                                         | Right earbud                                                                         |
|-------------|--------------------------------------------------|--------------------------------------------------------------------------------------|
|             | Bring Microsoft Teams to foreground on computer  | Press the <b>Right</b> button when signed into Microsoft Teams                       |
|             | Join active Microsoft Teams meeting              | Press the <b>Right</b> button when signed into Microsoft Teams                       |
|             | View Microsoft Teams missed calls and voicemails | Press the <b>Right</b> button when signed into Microsoft Teams                       |
|             | Raise hand in Microsoft Teams Meeting            | Press and hold the <b>Right</b> button for 1 second when signed into Microsoft Teams |

## 7.5 HearThrough, ANC, and Voice assistant controls for Microsoft Teams earbuds

---



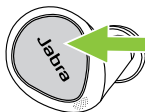
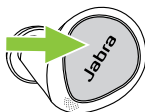
| Left earbud                                                           | Function                                                        | Right earbud                                            |
|-----------------------------------------------------------------------|-----------------------------------------------------------------|---------------------------------------------------------|
|                                                                       | Cycle between HearThrough and ANC                               | Double press the <b>Right</b> button when not on a call |
| Press and hold the <b>Left</b> button for 1 second when not on a call | Activate Voice assistant (Siri, Google Assistant, Amazon Alexa) |                                                         |

---

HearThrough, ANC, and voice assistant controls and settings can be customized in Jabra Sound+.

## 7.6 Music controls for UC earbuds

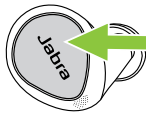
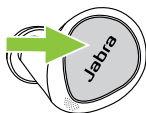
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| Left earbud                           | Function                        | Right earbud                                                                                             |
|---------------------------------------|---------------------------------|----------------------------------------------------------------------------------------------------------|
|                                       | Play/pause music                | Press the <b>Right</b> button when not on a call                                                         |
|                                       | Volume up                       | Press and hold the <b>Right</b> button                                                                   |
| Press and hold the <b>Left</b> button | Volume down                     |                                                                                                          |
|                                       | Next track                      | Double-press the <b>Right</b> button when listening to music                                             |
|                                       | Restart track or previous track | Triple-press the <b>Right</b> button when listening to music<br><br>Repeat to skip to the previous track |

Button functions can be reassigned using MyControls in Jabra Sound+.

## 7.7 Call controls for UC earbuds

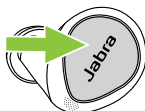


| Left earbud                                         | Function               | Right earbud                                        |
|-----------------------------------------------------|------------------------|-----------------------------------------------------|
| Press the <b>Left</b> or <b>Right</b> button        | Answer call            | Press the <b>Left</b> or <b>Right</b> button        |
| Double-press the <b>Left</b> or <b>Right</b> button | End/Reject call        | Double-press the <b>Left</b> or <b>Right</b> button |
| Press the <b>Left</b> or <b>Right</b> button        | Mute/unmute microphone | Press the <b>Left</b> or <b>Right</b> button        |
|                                                     | Volume up              | Press and hold the <b>Right</b> button              |
| Press and hold the <b>Left</b> button               | Volume down            |                                                     |

Button functions can be reassigned using MyControls in Jabra Sound+.

## 7.8 HearThrough and ANC controls for UC earbuds

---



| Left earbud                                     | Function                          | Right earbud |
|-------------------------------------------------|-----------------------------------|--------------|
| Press the <b>Left</b> button when not on a call | Cycle between HearThrough and ANC |              |

---

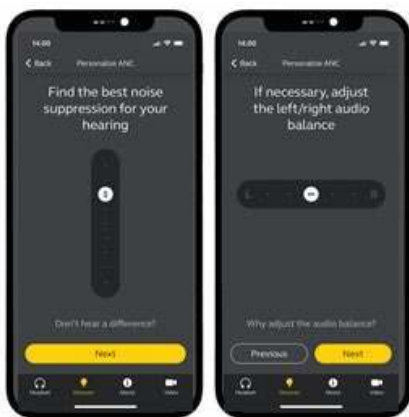
HearThrough and ANC controls and settings can be customized in Jabra Sound+.

## 7.9 Adjustable Active Noise Cancellation (ANC)

---

Active Noise Cancellation (ANC) counters noise by detecting and analyzing the pattern of incoming sound and then generating an anti-noise signal to cancel noise out. As a result, you experience a reduced level of surrounding noise during music.

Adjustable ANC can be configured to your specific hearing profile in Jabra Sound+.

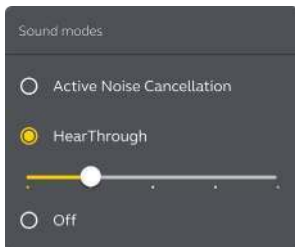


## 7.10 HearThrough

---

HearThrough enables you to pay attention to your surroundings and engage in conversation, when not on a call, without the need to remove the earbuds. The microphones pick up surrounding sounds and transmit them to the speakers.

HearThrough can be adjusted in Jabra Sound+.

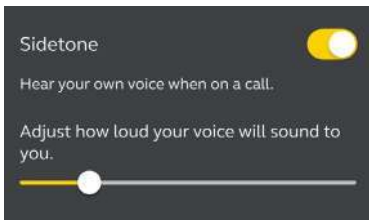


## 7.11 Sidetone

---

Sidetone enables you to hear your own voice when you are on a call. The benefit of Sidetone is that it enables you to determine how loud you are speaking.

Sidetone is on by default during calls and can be turned on/off in Jabra Direct or Jabra Sound+.



By default, Sidetone on/off cannot be controlled using the earbuds. However, it can be added to the earbuds using MyControls in Jabra Sound+.

## 7.12 Single earbud use for Microsoft Teams earbuds

---

The right or left earbud can be used individually for music playback or for calls. To activate single earbud mode, place the unused earbud into the charging case.

| Left button                                                                       | Left earbud only                                 |                                                               |
|-----------------------------------------------------------------------------------|--------------------------------------------------|---------------------------------------------------------------|
|                                                                                   | Cycle between HearThrough and ANC                | Double-press the <b>Left</b> button when not on a call        |
|                                                                                   | Answer call                                      | Press the <b>Left</b> button                                  |
|                                                                                   | End/Reject call                                  | Double-press the <b>Left</b> button                           |
|                                                                                   | Mute/unmute microphone                           | Press the <b>Left</b> button when on a call                   |
|  | Bring Microsoft Teams to foreground on computer  | Press the <b>Left</b> button when signed into Microsoft Teams |
|                                                                                   | Join active Microsoft Teams meeting              | Press the <b>Left</b> button when signed into Microsoft Teams |
|                                                                                   | View Microsoft Teams missed calls and voicemails | Press the <b>Left</b> button when signed into Microsoft Teams |
|                                                                                   | Adjust volume                                    | Use the volume controls on the connected mobile device        |
|                                                                                   |                                                  |                                                               |

| Right button                                                                      | Right earbud only                                |                                                                |
|-----------------------------------------------------------------------------------|--------------------------------------------------|----------------------------------------------------------------|
|                                                                                   | Cycle between HearThrough and ANC                | Double-press the <b>Right</b> button when not on a call        |
|                                                                                   | Answer call                                      | Press the <b>Right</b> button                                  |
|                                                                                   | End/Reject call                                  | Double-press the <b>Right</b> button                           |
|                                                                                   | Mute/unmute microphone                           | Press the <b>Right</b> button when on a call                   |
|  | Bring Microsoft Teams to foreground on computer  | Press the <b>Right</b> button when signed into Microsoft Teams |
|                                                                                   | Join active Microsoft Teams meeting              | Press the <b>Right</b> button when signed into Microsoft Teams |
|                                                                                   | View Microsoft Teams missed calls and voicemails | Press the <b>Right</b> button when signed into Microsoft Teams |
|                                                                                   | Adjust volume                                    | Use the volume controls on the connected mobile device         |
|                                                                                   |                                                  |                                                                |

## 7.13 Single earbud use for UC earbuds

The right or left earbud can be used individually for music playback or for calls. To activate single earbud mode, place the unused earbud into the charging case.

| Left button                                                                        | Left earbud only                  |                                                        |
|------------------------------------------------------------------------------------|-----------------------------------|--------------------------------------------------------|
|  | Cycle between HearThrough and ANC | Press the <b>Left</b> button when listening to music   |
|                                                                                    | Answer call                       | Press the <b>Left</b> button                           |
|                                                                                    | End/Reject call                   | Double-press the <b>Left</b> button                    |
|                                                                                    | Mute/unmute microphone            | Press the <b>Left</b> button when on a call            |
|                                                                                    | Activate Voice assistant          | Double-press the <b>Left</b> button when not on a call |
|                                                                                    | Adjust volume                     | Use the volume controls on the connected mobile device |

| Right button                                                                      | Right earbud only                                            |
|-----------------------------------------------------------------------------------|--------------------------------------------------------------|
| Play/pause music                                                                  | Press the <b>Right</b> button when listening to music        |
| Answer call                                                                       | Press the <b>Right</b> button                                |
| End/Reject call                                                                   | Double-press the <b>Right</b> button                         |
| Mute/unmute microphone                                                            | Press the <b>Right</b> button when on a call                 |
|  | Next track                                                   |
|                                                                                   | Double-press the <b>Right</b> button when listening to music |
|                                                                                   | Triple-press the <b>Right</b> button when listening to music |
| Restart track or previous track                                                   | Repeat to skip to the previous track                         |
| Adjust volume                                                                     | Use the volume controls on the connected mobile device       |

The left and right earbuds will automatically relink when both earbuds are placed in your ears or in the charging case.

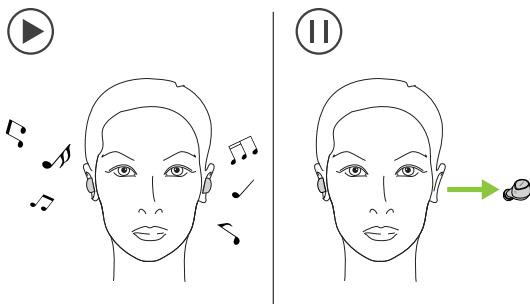
## 7.14 Auto-pause music

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When auto-pause music is enabled in Jabra Direct or Jabra Sound+, music will automatically pause when one of the earbuds is removed from your ear.

To automatically resume the music, return the earbud to your ear within 60 seconds. After 60 seconds, the music can be manually resumed by pressing the play/pause button.

Auto-pause music is on by default.



## 7.15 Auto-mute microphone during calls

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When auto-mute microphone is enabled in Jabra Direct or Jabra Sound+, the microphone will be automatically muted during a call when one of the earbuds is removed from your ear.

To unmute the microphone, return the earbud to your ear within 60 seconds. After 60 seconds, the microphone can be unmuted by pressing the mute microphone button on the earbud.

Auto-mute microphone is off by default.

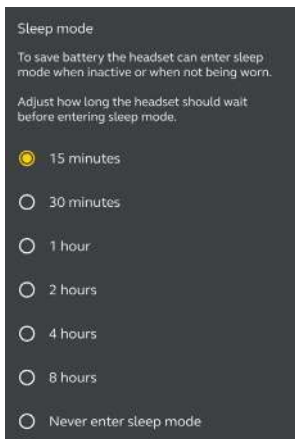
## 7.16 Sleep mode

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To conserve battery, the earbuds will automatically power off when they are out of range of your mobile device for 15 minutes and are not in the charging case, or when they have been inactive for 30 minutes.

To exit sleep mode, press and hold (1 sec) the button on each earbud. Alternatively, place the earbuds in the charging case and then remove them from the charging case.

The length of time before the headset enters sleep mode can be adjusted in Jabra Direct or Jabra Sound+.



## 7.17 MyControls

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MyControls is a feature in Jabra Sound+ that enables you to reassign the button controls for the earbuds, offering you the flexibility to configure the controls to your personal preference.

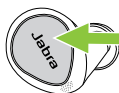
Microsoft Teams controls cannot be changed.

## 7.18 Multipoint and multiple call handling

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The earbuds can accept and handle multiple calls, even on two different connected devices.

### Multiple call handling



End current call and  
answer incoming call

Press the  
**Right** button.  
Double-press the  
**Right** button to  
end the new call

Reject incoming call,  
when on a call

Double-press the  
**Right** button

## 7.19 Voice assistant

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| Left button                                                                       | Voice assistant                                                                                                                                                                                                                                           |
|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | <p>Activate Siri, Google Assistant, Amazon Alexa (device dependent)</p> <p>For UC earbuds, double-press the <b>Left</b> button when not on a call</p> <p>For Microsoft earbuds, press and hold the <b>Left</b> button for 1 second when not on a call</p> |

Voice assistant settings and controls can be configured in Jabra Sound+.

## 7.20 Voice guidance and languages

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Voice guidance can be turned on/off and the language can be changed in Jabra Direct or Jabra Sound+.

The following languages are available: English, French, German, Japanese, Mandarin Chinese, Korean.

## 7.21 Firmware updates

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The Jabra Evolve2 Buds can be updated to the latest firmware version in Jabra Direct or Jabra Sound+. Both applications will notify you when an update is available.

The Jabra Link 380 Bluetooth adapter can be updated using Jabra Direct.

If an error occurs during the firmware update, the LED on the charging case will flash red. To complete the update, connect the charging case to a power supply, remove the earbuds from the charging case and then place the earbuds back in the charging case and close the lid. The firmware update will restart.

## 7.22 Reset the earbuds

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Resetting the earbuds clears the list of paired devices and resets all settings.

1. Place both earbuds in the charging case.
2. Press and hold (10 sec) the **Left** and **Right** buttons on the earbuds simultaneously until the LEDs on the earbuds flash pink.
3. Close the lid of the charging case for 5 seconds to complete the reset.

The earbuds will need to be re-paired to your mobile device. Remember to delete/forget the pairing in the Bluetooth menu on your mobile device.

# 8. Software

## 8.1 Jabra Direct

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Jabra Direct is computer software designed to support, manage and enable optimal functionality for Jabra devices.

Download the latest free version from [jabra.com/direct](https://jabra.com/direct)

## 8.2 Jabra Sound+

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### Jabra Sound+ app



Personalize your music  
with MySound



Customize ANC, HearThrough  
and MyControls



Register your product to get 20%  
off your next Jabra purchase



# 9. Support

## 9.1 FAQ

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View the FAQs on [Jabra.com/help/evolve2buds](https://Jabra.com/help/evolve2buds)

## 9.2 How to care for your earbuds

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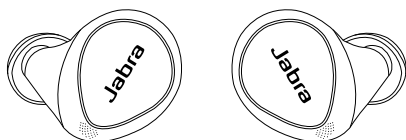
- Always store the earbuds in the charging case and safely protected.
- To prevent the depletion of the battery lifetime or capacity, avoid storing the earbuds in hot or cold environments, such as a closed car in summer, or in winter conditions.
- It is recommended to store the earbuds between -20°C and 45°C (-4°F and 113°F).
- Do not store the earbuds for extended periods of time without recharging them (max. three months).
- If the earbuds or the charging case become dirty, it is recommended to clean them with a soft, lint-free cloth that has been dampened with clean water.
- The charging case uses the standard USB voltage of 5v +- 0.25v. It is not recommended to charge the earbuds using a power supply with a higher voltage.

## 9.3 Replacement accessories

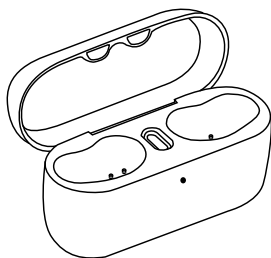
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Replacement or additional accessories can be purchased online at [jabra.com/accessories](https://jabra.com/accessories).

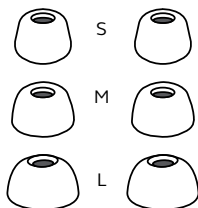
### Earbuds



### Charging case



### EarGels



## Jabra Link 380 Bluetooth adapter

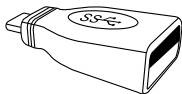


USB-C

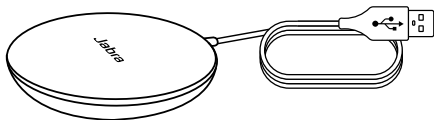


USB-A

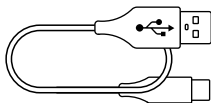
## USB-A to USB-C charging adapter



## Wireless charging pad



## USB-A charging cable



## 9.4 Using replacement earbuds

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1. Place the replacement earbuds into the charging case and close the lid.
2. Open the charging case lid and remove the earbuds.
3. Wear the earbuds and follow the voice instructions to pair with your mobile device.
4. Update the earbud firmware in Jabra Sound+.

## 9.5 Using a replacement charging case

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Before using a replacement charging case for the first time, it will need to be synced with your current earbuds and charged for 1 hour.

To begin syncing, place your current earbuds inside the replacement charging case and close the lid for 10 seconds. If the LED on the charging case flashes pink this indicates that the firmware is being updated. Please wait until the LED stops flashing pink before opening the charging case.

## 9.6 Using a replacement Jabra Link 380

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To connect a replacement Jabra Link 380 with Jabra Evolve2 Buds, plug the Jabra Link 380 into your computer and launch Jabra Direct. Jabra Direct will guide you through the process of connecting the Jabra Link 380 to the Jabra Evolve2 Buds.